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Phonexia No-Refund Policy

Effective Date: 1.11.2025

Introduction

At Phonexia s.r.o., with its registered office at Chaloupkova 3002/1a, Brno 612 00 ("**Phonexia**") we are committed to providing high-quality products and services through AWS Marketplace. Due to the nature of digital products and services, all sales are **final**, and we do not offer refunds under any circumstances. Please review this No-Refund Policy carefully before making a purchase.

Final Sale

All purchases made through AWS Marketplace are considered **final**. By purchasing our product or service, you agree to this No-Refund Policy and waive any right to claim a refund.

Evaluation and Free Trials

To ensure that our product or service meets your needs, we encourage potential customers to take advantage of any free trials or evaluation periods offered, where applicable. Please review all product details, specifications, and documentation available on our AWS Marketplace listing before purchasing.

Support and Issue Resolution

While we do not offer refunds, our support team is dedicated to helping you resolve any issues you may encounter with our product or service. If you experience technical issues or require assistance, please reach out to us at support@phonexia.com. We are committed to addressing issues promptly to ensure you receive the full value of your purchase.

Changes to this Refund Policy

We reserve the right to modify this Refund Policy at any time. Any changes will be posted on our website or AWS Marketplace listing. It is the customer's responsibility to review the policy regularly.

Contact Us

If you have any questions or concerns regarding this Refund Policy, please contact us at:

Phonexia s.r.o.

Email: support@phonexia.com

Address: Chaloupkova 3002/1a, Brno 612 00